

Privacy Policy

I.- Who is responsible of the processing of your personal data?

The data controller that will be in charge of the processing of your personal data in relation to this website is EDV Packaging Solutions, S.A. (hereinafter referred to as the "**Data Controller**") with registered office at Mogent, 82, 08450-Llinars del Vallès (Barcelona). If you have any questions regarding data protection, contact the Data Protection Officer of EDV Packaging Solutions, S.A. via e-mail rgpd@edvpackaging.com or at the mailing address Mogent, 82, 08450-Llinars del Vallès (Barcelona).

II.- For what purpose and legitimacy do we process your personal data?

The Data Controller informs the user, or his or her legal representative, who may provide his or her personal data through this website or for the acquisition of any of the Data Controller's products and/or services, that his or her data will be processed by the Data Controller, for the following purposes:

1. Contact the user and, if necessary, respond to any queries made using the "Contact Us" form. The Data Controller will use the personal data entered in this form to contact the user at the user's request and, if necessary, to respond to queries raised by the user through the website. This processing will only be done if the Data Controller has the user's consent to do so. By entering, his or her personal data to be contacted the user consents to the processing of such data for this purpose.
2. Management of contracted services. In order to formalize and manage the provision of the services offered by the Data Controller through this website. The personal data will also be used to manage the contractual relationship with the client. For this purpose, the Data Controller will process the client's personal data for contact activities, billing, collection and debt management, customer service and claims management, among others. This processing is necessary for the contract performance.
3. Fulfillment of accounting, legal, fiscal and administrative obligations. This processing is necessary for the contract performance.
4. Sending commercial communications related to products and/or services offered by the Data Controller by electronics or other means. In order to be able to offer the user products and/or services that may be of his or her interest, the user will receive information related to products and/or services offered by the Data Controller for his or her consideration. This processing will only be carried out if the Data Controller has obtained the user's consent. In any case, the user may revoke his or her consent and therefore stop receiving this type of communications through the means provided in section V of this Privacy Policy.

If the user is under 13 years of age, the Data Controller needs the consent of his or her parents or legal guardians for the processing of his or her personal data. In this

sense, it will be necessary for them to confirm that they are his or her parents or legal guardians and give their consent and, at that time, the Data Controller may accept the user's request or, if appropriate, send him or her commercial communications if the user has accepted the receipt of this type of communications.

III.- How long will we keep your data?

The Data Controller will keep personal data during the period that the contractual relationship with the user is still in force and for no longer, than the time that will be necessary to fulfill the purposes identified herein, unless shorter or longer retention periods may apply as per applicable statutory obligations. Once those purposes will no longer exist, the Data Controller will keep the personal data, properly blocked, to be made available to the pertinent Public Administrations, Judges and Courts during the period of limitation of the actions that may result from the relationship maintained with the user and/or during the legally established storage periods.

In this sense, if the user has given his or her consent to receive commercial communications, the Data Controller may process the user's personal data as described in this Privacy Policy. The user may withdraw his or her consent to receive such communications if the user considers it appropriate by the means indicated in section V.

IV.- To whom will we communicate your data?

The Data Controller may communicate the personal data of the user/client to:

- Regulatory and control authorities, competent public organisms, Judges and Courts, to which the Data Controller is legally obliged to communicate such information
- Third party service providers. Personal data may be disclosed to third party service providers acting on the Data Controller behalf. Those third party service providers will be considered data processors and will have access and process personal data only under the Data Controller's instructions stated in the Data Protection Agreement subscribed between the parties, and will comply with the appropriate security obligations.

V.- What are your rights when you provide us your data?

The user/client may exercise, if interested, his/her rights to access, rectify and erase, or to limit or object the data processing, ask for data portability as well as for not being object to a decision made solely by automated means by sending a written communication to the Data Protection Officer of EDV Packaging Solutions, S.A. to the postal address Mogent, 82, 08450-Llinars del Vallès (Barcelona) or by sending an e-mail to the address rgpd@edvpackaging.com, attaching a copy of his or her ID card or official identification document to this request.

In relation to those processing activities for which the consent of the data subject is necessary, the user/client may withdraw his or her consent at any time, following the procedure detailed in the previous paragraph.

VI.- How did we obtain your data?

The personal data that the Data Controller processes is the personal data provided by the data subjects themselves through this website and/or during the contractual relationship between the parties.

In those cases where the user provides personal data of third parties, the Data Controller will process such personal data. In this sense, the user undertakes to inform those third parties of the provisions contained herein regarding data protection and obtain the consent, if necessary, of such third parties for the processing of their personal data by the Data Controller.

VII.- Before which authority can you exercise your claims?

The user/client may file a claim before the Spanish Data Protection Agency regarding the response received from the Data Controller when attending to his/her rights. In any event, you may initially contact the Data Protection Officer through the e-mail and postal addresses mentioned above in order to resolve any complaints on this matter.